

Fig. 1

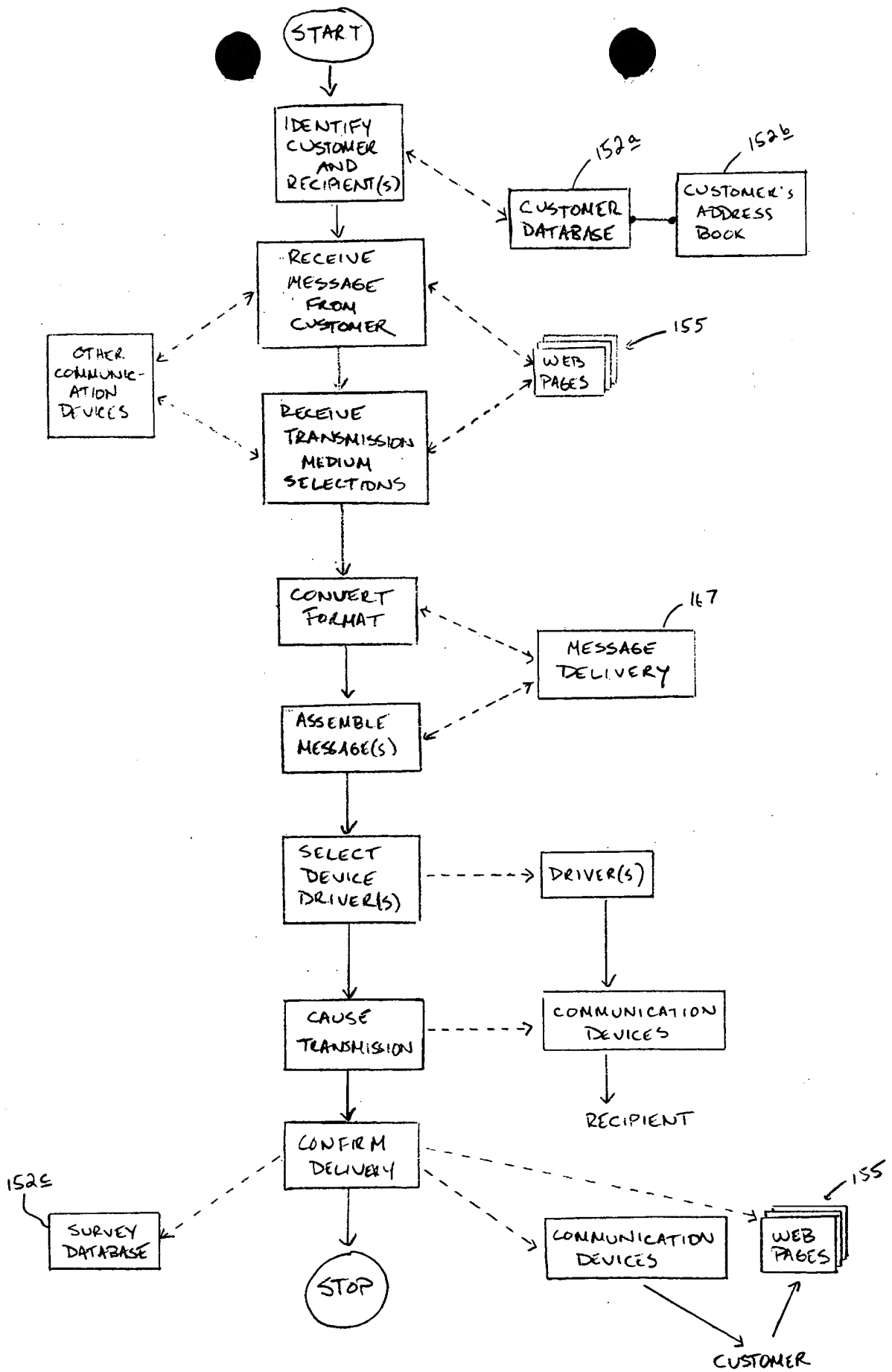


Fig. 2A

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SAVE DRAFT

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Select Distribution List

☒ Capital One Account

☐ Eastern Region

☐ Southern Region

☐ Central Region

☐ Head Quarters

☐ Western Region

Select Contacts

☒ Campbell, Elizabeth

☒ Gonzales, Fred

☒ Chin, Edward

☒ Hurst, Collin

☒ Coolidge, Jodie

☒ Kaplan, Emie

☒ Edwards, Susan

☒ Kendall, Josephine

☒ London, Jack

☒ Moses, Dan

☒ Randall, Kenny

☒ Song, Charlie

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Fig. 2B

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SAVE DRAFT

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Select Delivery Methods

Abbreviation Key: (O)ffice (C)ellular (H)ome (P)ager

	Phone	Fax	Pager	E-mail	US Mail	Overnight
Campbell, Elizabeth	<input checked="" type="checkbox"/> O <input type="checkbox"/> C <input checked="" type="checkbox"/> H	<input type="checkbox"/> O <input type="checkbox"/> H	<input type="checkbox"/> P	<input checked="" type="checkbox"/> O <input type="checkbox"/> H		
Chin, Edward	<input checked="" type="checkbox"/> O <input type="checkbox"/> C <input type="checkbox"/> H <input type="checkbox"/> O ₂	<input checked="" type="checkbox"/> O <input type="checkbox"/> H	<input type="checkbox"/> P	<input checked="" type="checkbox"/> O <input type="checkbox"/> H		
Coolidge, Jodie	<input checked="" type="checkbox"/> O <input type="checkbox"/> C	<input type="checkbox"/> O	<input type="checkbox"/> P	<input checked="" type="checkbox"/> O		
Edwards, Susan	<input checked="" type="checkbox"/> O <input type="checkbox"/> C	<input checked="" type="checkbox"/> O <input type="checkbox"/> H	<input checked="" type="checkbox"/> P	<input checked="" type="checkbox"/> O		
Gonzales, Fred	<input checked="" type="checkbox"/> O <input type="checkbox"/> C	<input type="checkbox"/> O	<input type="checkbox"/> P	<input checked="" type="checkbox"/> O		
Hurst, Collin	<input checked="" type="checkbox"/> O <input checked="" type="checkbox"/> C <input type="checkbox"/> H	<input checked="" type="checkbox"/> O		<input checked="" type="checkbox"/> O <input type="checkbox"/> H		
Kaplan, Ernie	<input checked="" type="checkbox"/> O <input type="checkbox"/> C <input type="checkbox"/> C ₂	<input type="checkbox"/> O		<input checked="" type="checkbox"/> O		
Kendall, Josephine	<input checked="" type="checkbox"/> O <input type="checkbox"/> H <input type="checkbox"/> H ₂	<input type="checkbox"/> H		<input checked="" type="checkbox"/> H		
London, Jack	<input checked="" type="checkbox"/> O <input checked="" type="checkbox"/> C	<input checked="" type="checkbox"/> O		<input checked="" type="checkbox"/> O		
Moses, Dan	<input checked="" type="checkbox"/> O <input type="checkbox"/> C	<input type="checkbox"/> O	<input type="checkbox"/> P	<input checked="" type="checkbox"/> O <input checked="" type="checkbox"/> H		
Randall, Kenny	<input checked="" type="checkbox"/> O <input type="checkbox"/> H	<input type="checkbox"/> O	<input checked="" type="checkbox"/> P	<input type="checkbox"/> O		
Song, Charlie	<input checked="" type="checkbox"/> O <input checked="" type="checkbox"/> C <input type="checkbox"/> O ₂	<input checked="" type="checkbox"/> O	<input type="checkbox"/> P	<input checked="" type="checkbox"/> O <input type="checkbox"/> H		

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Fig. 2C

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Fax (3 of 5)
 E-mail (10 of 10)
 Pager (3 of 3)

Phone
 Requested 14
 Successful 14
 Failed 0
 Remaining 0
 Reply Yes 10
 Reply No 4
 Not Responded 0

E-mail
 Requested 10
 Successful 10
 Failed 0
 Remaining 0
 Reply Yes 6
 Reply No 4
 Not Responded 0

Fax
 Requested 5
 Successful 3
 Failed 0
 Remaining 2

Pager
 Requested 3
 Successful 3
 Failed 0
 Remaining 0

Response
Question: Will you
 Yes (16 of 24)
 No (8 of 24)
 None (0 of 24)

Message

Subject: Urgent Message -- Need to Reschedule Meeting
Body: Due to a serious problem at "Capital One", our meeting needs to be postponed for a few days. Cancel all existing travel plans immediately to avoid penalty charges.
 I would like to reschedule this meeting for the last Tuesday of this month.
 As before, the agenda will include our revenue plan for the quarter and the launch of our new service.
 The MessageBlaster system will ask you to confirm your availability for the new date.
 Thank you.
Cost: \$3.70

Options

Urgent: YES
Fax Cover Sheet: YES
Return E-mail: "Henry McMillan" <hmcmillan@telipoint.com>
Pager Callback#: 9786700023

Fig. 2D